Ahmad Hela
SOC Analyst/Information Security Engineer

Experience and Skills Summary:

AH worked as customer support engineer at worldwide network organization in voice team. The main role in that company is to solve customer voice network problems (medium and large networks) in a timely manner with making sure that the customer is fully satisfied by the service provided.

AH has started his career in information security engineer with good background in Networking, Windows and Linux. He worked in different areas including Security Engineering and Penetration Testing.

He is specialized in Security Monitoring, Operation and Administration.

Main Tasks and Expertise:

• Delivering Information Security Services; like: Vulnerability Assessment, Penetration Testing. o Network Security Monitoring related tasks.

• Installation, configuration and troubleshooting of different operating system; Linux and Windows.

• Installing, configuring, maintaining and troubleshooting of core services such as web servers and applications servers; including Apache, PHP, MySQL, and SSH.

• Technologies: RSA (Security Analytics), Nessus, and VMware (and virtualbox).

Certifications and Training Courses:

• Bachelor Degree in network engineering and security. o Mile2-CPTE Certified.

• Mile2-CIHE Certified.

• CCNA certified.

• CCNP routing & switching.

• CCNA voice training.

• CCNP voice training.

• Web programming in PHP and ASP.net. o CEH training course.

• Secure coding course.

• Linux kernel programming course.

Key Projects Experiences:

Client	Municipality – KSA
Project Name	Security Operation Center
Team Size	13
Role	**Security Analyst**
Brief Project Description	• Incident response and escalation • Ticket handling in accordance with service level expectations • Build, maintain, and mature the security engineering tools platform • Maintain working knowledge of advanced threat detection as the industry evolves

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Trainings:

Client	Multiple Customers
Project Name	Mile2/CIHE Course
Team Size	4
Role	**Lab Support**
Role and Tasks	• Technical Assistance (Demos and Labs) • Support Trainer

Client	IT company in Mauritius
Project Name	Mile2/CIHE Course
Team Size	3
Role	**Lab Support and Lab instructor**
Role and Tasks	• Technical Assistance (Demos and Labs) • Support Trainer

Penetration Testing:

Client	Bank in Jordan
Project Name	External WAPT
Team Size	2
Role	**Penetration Tester Assistant**
Role and Tasks	• E-Trade external Web Application PT.

Client	Bank in Jordan
Project Name	External WAPT
Team Size	2
Role	**Penetration Tester**
Role and Tasks	• Performed Web Application PT.

Client	Telecommunication company in Palestine
Project Name	External WAPT
Team Size	2
Role	**Penetration Tester**
Role and Tasks	• Performed Web Application PT.

Client	Municipality – KSA
Project Name	WAPT
Team Size	2
Role	**Penetration Tester**
Role and Tasks	• Performed Web Application PT.

Client	Municipality – KSA
Project Name	Internal PT
Team Size	4
Role	**Penetration Tester**
Role and Tasks	• Performed PT on one of their servers which includes OS, Database and Web application.